



Wednesday, September 27, 2000

TO WHOM IT MAY CONCERN:

Netmender Incorporated of Woodbridge, Virginia, has served us very well as consultants for our Local Area Network management. Because they were subcontractors of another firm, our contractual relationship with them was indirect. However we built a strong rapport with Matt Chitty, who always attended our needs in a timely manner, and brought with him the professionalism, knowledge, and expertise critical to our obligation of providing uninterrupted service to our membership.

Mr. Chitty has certainly demonstrated his intent to deliver quality, and stay current with our ever-changing needs as our network environment continues to expand.

Sincerely,

Jay A. Marx  
Systems Administrator